

Policy of Quality

The Serveis Tècnics de Recerca (STR) were created with the fundamental mission of offering scientific support to researchers at the University of Girona (UdG) for carrying out their research activity, offering specific instrumentation and the necessary help for its use. According to the University's strategic lines in "Quality in the research and the transfer", STR aim to satisfy, with the best quality standards, all the requirements of the University's users and society related to the services they provide. For this reason, the STR have a Quality Management System (QMS) based on ISO 9001 standard.

Within this context, the STR are committed with the established priority lines by the system:

1. Collaboration with researchers in achieving a competitive level of scientific quality in both national and international level
2. In accordance with research needs, improve the provision of quality and adequate scientific equipment and support services
3. As an organization aimed at the direct provision of services to users, publication through the STR website of the services available, <https://ww.udg.edu/en/str>
4. Link quality resources that allow actions for system monitoring, continuous improvement and accountability

It is declared that the staff knows, understands and applies the Quality Policy as well as the rest of the QMS documents.

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